



# Manufacturer's Warranty and Maintenance Shutters



## This Warranty is in addition to other legal rights you have under the Australian Consumer Law:

Subject to the conditions of this warranty, Franklyn Blinds Awnings Security warrant our products to be free from defects in design, material and workmanship at the time of installation, for the specified time periods stated below:

- NuFusion PVC Shutters - 20 Years
- Aluminium Shutters - 7 Years
- Basswood Shutters - 3 Years
- Shutter Hardware - 3 Years
- Labour & Travel - 3 Years

### Paint Finish:

All products are warranted for colour fastness for 3 years

We warrant these products free from defects within the following Acceptable Standard Guidelines:

- If a defect is visible with the naked eye in natural daylight at a distance of 1.2 metres, it is not acceptable
- If a defect is not visible with the naked eye in natural daylight at a distance of 1.2 metres, it is acceptable

## EXCLUSIONS:

### \* The following is not covered by this Warranty:

- Normal Wear and Tear
- Misuse or abuse
- Use of components not supplied by Franklyn
- Any alterations made to the original shutter panels as supplied that has not been carried out by a Franklyn service technician
- Incorrect or insufficient care, Cleaning and Maintenance – [Refer Cleaning Instructions](#)
- Damage to shutters caused by use of silicon based sprays, chlorine-based cleaners or abrasive cleaners.
- Damage to shutters, or shutter component, caused by building movement or structural defects
- Damage caused by fire, wind, hail, or other acts of nature, intentional acts, accidents, negligence, or exposure to harmful chemicals or pollutants
- \*\*\*Shutters that are wider, higher, or of greater area than noted in WIDTH DISCLAIMER below are not guaranteed
- This warranty is not transferrable and only the original purchaser of the products can make a claim under this warranty

### Cleaning Instructions - Shutter Systems:

The shutter surface will collect a layer of dust over a period on time. Regular cleaning with a damp cloth will remove the dust.

If more thorough cleaning is required, then use mild liquid soap or a house hold-dishwashing liquid diluted in water and wipe the shutter with a soft cloth. If this is not sufficient, then use a mild, water-based, household cleaner for more difficult dirt and stains.

External Shutters should be hosed down regularly and washed with a mild soap solution to remove salt and air pollutants. Accumulation of salt residue on your shutters may gradually breakdown the lacquer or paint. Wipe down blades with a damp cloth routinely to remove salt residue

**CAUTION: Never use silicon based sprays, chlorine-based cleaners or abrasive cleaner on shutters as they may affect the surface appearance and durability**

\*\*\*Width Disclaimer: Franklyn will not guarantee Nu-Fusion Shutters against fouling with the surrounding frame where the hinge panel is greater in width than 750mm (PVC) and 1100MM (Aluminium). Fouling is likely to occur along the bottom and on the opposite side to where the hinges are fixed. All other Guarantees still apply.